

HELLO

We've redesigned how you can share your views and shape the services we provide – in ways that work best for you.

Whatever your time, interest, or experience – there's a way to get involved.



Join us – we are committed to making our services accessible to everyone, whatever your circumstances. If you have any specific needs, such as requiring a taxi to attend sessions, we'll do our best to support you. Just let us know how we can help.

Email us on: customvoiceteam@emh.co.uk
Visit: www.emh.co.uk

TRANSLATION SERVICE

We are committed to providing accessible services. If you need this information in another language, please contact us on media@emh.co.uk and we will arrange it for you.

અમે સુલભ સેવાઓ પ્રદાન કરવા માટે પ્રતિબદ્ધ છીએ. જો તમને આ માહિતી આ ભાષામાં જોઈતી હોય, તો કૃપા કરીને media@emh.co.uk પર અમારો સંપર્ક કરો અને અમે તમારા માટે તેની વ્યવસ્થા કરીશું.

Zależy nam na zapewnieniu dostępu do naszych usług. Jeśli potrzebują Państwo tych informacji w tym języku, prosimy o kontakt pod adresem media@emh.co.uk a my to dla Państwa zorganizujemy.

ہم آپ کو باآسانی دستیاب خدمات فراہم کرنے کے لیے پرعزم ہیں۔ اگر آپ کو یہ معلومات اپنی پر رابطہ کریں، اور ہم آپ کے media@emh.co.uk زبان میں درکار ہوں تو براہ کرم ہم سے لیے اس کا انتظام کریں گے۔

हम सुलभ सेवाएं प्रदान करने के लिए प्रतिबद्ध हैं। यदि आपको यह जानकारी इस भाषा में चाहिए, तो कृपया हमसे media@emh.co.uk पर संपर्क करें, और हम इसे आपके लिए व्यवस्थित कर देंगे।

Mēs esam apņēmušies nodrošināt pieejamus pakalpojumus. Ja jums nepieciešama šī informācija šajā valodā, lūdzu, sazinieties ar mums pa e-pastu media@emh.co.uk un mēs to jums noorganizēsīm.

Мы стремимся предоставлять доступные услуги. Если вам нужна эта информация на этом языке, свяжитесь с нами по адресу media@emh.co.uk и мы организуем это для вас.

Waxaa naga go'an inaannu bixinno adeegyo la heli karo. Haddii aad u baahan tahay macluumaadkan inaad ku hesho afkaaga hooyo, fadlan nagala soo xiriir: media@emh.co.uk oo waannu kuu heli doonnaa.

Estamos empenhados em fornecer serviços acessíveis. Se precisar desta informação neste idioma, entre em contacto conosco através do e-mail media@emh.co.uk e iremos providenciá-lo.

ਅਸੀਂ ਸੁਲਭ ਸੇਵਾਵਾਂ ਪ੍ਰਦਾਨ ਕਰਨ ਲਈ ਵਚਨਬੱਧ ਹਾਂ। ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਇਸ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ media@emh.co.uk 'ਤੇ ਸੰਪਰਕ ਕਰੋ, ਅਤੇ ਅਸੀਂ ਇਸ ਦੀ ਤੁਹਾਡੇ ਲਈ ਵਿਵਸਥਾ ਕਰਾਂਗੇ।



Shaping our future, together

Your voice Your choice Our future



BE AWARE

Stay informed, speak up –
your voice helps shape what we do.

Get involved at a level that fits your lifestyle.
No training needed – just stay informed and share
your thoughts when you can.

Ways to take part:

- ▶ Customer insight forums
- ▶ Special interest groups
- ▶ Surveys and quick polls
- ▶ Research participation



Perfect for those with limited time who still want to stay
connected and have their say occasionally.



CHIP IN

Join the conversation –
help us improve what matters to you.

Join local groups or attend events to share
feedback regularly. Some sessions may include
training and support.

Options include:

- ▶ Focus groups
- ▶ Local resident groups
- ▶ Coffee mornings with housing officers
- ▶ Meet and greet events



Perfect for those with a bit more time to give and wish
to be involved more regularly.



LEAD

Step up, stand out –
lead the way in shaping
better services.

Work closely with us to co-develop services
and bring about change. Training and development
opportunities provided.

Get involved with:

- ▶ Resident Influence Committee (RIC)
- ▶ Scrutiny Panel
- ▶ Co-design working groups



Perfect for those with a bit more
time to give and wish to be involved
more regularly.

