



Where to get help

NATIONAL ADVICE AGENCIES		
Citizens Advice	0344 411 1444	www.adviceguide.org.uk
Direct Help and Advice	0845 456 6833 or 01332 287 850	www.dhadvice.org
National Debtline	0808 808 4000 (Freephone)	www.nationaldebtline.co.uk
GOV.UK		www.gov.uk
StepChange (free debt advice)	0800 138 1111	www.stepchange.org
PAYPLAN helpline	0800 280 2816	www.payplan.com
MoneyHelper	0800 138 7777	
Age UK	0800 169 6565	www.ageuk.org.uk
Shelter	0808 800 4444	www.shelter.org.uk
TaxAid	0345 120 3779	www.taxaid.org.uk

WELFARE BENEFITS ADVICE		
Universal Credit – Full Service	0800 328 5644	
Benefits Enquiry Line	0800 169 0310	
Derbyshire Welfare Rights	01629 531 535	
Pension Service	0800 731 7898	
Pension Credit (telephone claims)	0800 991234 (Freephone)	
Turn 2 Us	0808 802 2000	www.turn2us.org.uk
Tax Help for Older Persons 65+	01308 488 066	